JK WONG
Product designer

⊕ jkwong.design
✉ jkwong.ux@gmail.com
in linkedin.com/in/jk-wong/

EXPERIENCE

Product designer | LexisNexis Risk Solutions — Remote
May 2024 — Present
Led and ideated products from scratch and improved features within a user-centered design/research process to build and support enterprise products for the health insurance risk management space.

Product designer | Pluralsight — Remote
Aug 2021 — April 2023
Engaged in strategy, usability research, and design to build and support internal as well as B2C e-learning/edtech products. Contributed to the reskin and implementation of a new design system to the product.
Strategized to plan roadmaps with the product manager to bring the most value to the company.

UX teacher/mentor | DesignLab— Remote
Dec 2020 — Present
Conducted 1:1 sessions with students learning UX/UI by teaching and providing guidance on professional development and feedback on design assignments and curricula.

Lead UX/UI designer | Accenture, LLP — Boston, USA
Dec 2019 — Aug 2021
Led UX teams that consisted of designers, UI developers, and business analysts to consult with major tech companies to design enterprise software and build design systems.

UX/UI designer | Accenture, LLP — Boston, USA
May 2018 — Nov 2019

Product designer | Apptimize, Inc.— San Francisco, USA
Jan 2018 — April 2018
On cross-functional teams, participated in strategy sessions and performed UX/UI design for an A/B testing B2B SaaS product.

Freelance UX/UI designer | J. K. Wong Design— Remote
2016 — Present
Produced and delivered various UX and graphic design assets for applications and video games (mobile & PC).
Designed, developed, hosted, and managed full responsive websites for clients on AWS.

Psychology teacher | Sendelta Education— Shenzhen, China
2012 — 2016
Designed and taught engaging AP Psychology curricula in top public high schools. Led several administrative meetings to improve employee management and company regulations.

SKILLS

User experience design
Interaction design
User interface design
Usability research & testing
Content strategy
Lean & agile methodology
Information architecture
Project roadmapping
Wireframing
Rapid prototyping
Mentoring & teaching
Graphic design & illustration

TOOLS

Figma
Sketch
Adobe CC
Invision
Zeplin
Atlassian: Jira, Confluence
Airtable
Maze
Technical: Pegasystems, HTML, CSS, Bootstrap, AWS

LANGUAGES

English
Chinese: Mandarin
Chinese: Cantonese
French

EDUCATION

McGill University 2011
BA in Psychology and East Asian Studies